



**PCCoaching**

Mobile  
Classrooms  
Designed For  
Learning

## Case study: CITB

### MOBILE TEST CENTRES TAKE THE STRAIN IN NATIONWIDE CAMPAIGN

Over 100,000 online Health and Safety Tests delivered using Mobile Test Centres

#### Need

- The Construction Industry Training Board (CITB) oversee the Construction Skills Certification Scheme (CSCS) - the industry's largest card scheme covering 220 occupations including trades, technical, supervisory and management.
- The CSCS card lists the holder's qualifications and shows they have passed the CITB - Construction Skills Health and Safety Test. This is normally delivered by Thomson Prometric through their UK network of Test Centres.
- Due to massive demand for the tests additional testing centres were needed to deliver them at the construction sites themselves.

#### Solution

- Mobile testing centres (MTCs), supplied, managed and staffed by PC Coaching were used to provide the additional testing capacity to supplement the static test centres.
- The big advantage of taking the testing to the construction site was the significant productivity gained by eliminating the traveling time normally associated with the static sites - often half or a whole day lost.
- The MTCs were taken to all of the major construction projects in the UK such as Heathrow Terminal Five and the Channel Tunnel Rail Link. Smaller regional sites, not close to static testing centres were also visited regularly, as were almost every vocational college that provided construction industry training across the whole of the UK.

#### Result

- Each of the five units deployed (including 8 and 10 seat versions) were capable of testing up to 100 candidates daily.
- The MTCs are built around a customised coach body with a soundproofed internal environment, air conditioning and a specially designed invigilation/proctor's station. On board generators allow tests to be run anywhere.
- Each test station is separated by dividers that meet the requirements set by most government and awarding bodies. The test environment can also be monitored and testing sessions recorded on CCTV if necessary.
- Initially, candidate test results were stored securely on the MTC server and downloaded at the end of the week. Later the system was upgraded to deliver the tests online by connecting the MTC to Thomson's online test system via either a satellite internet link or by 3G data cards.
- PC Coaching also managed the project logistics, ensuring that each MTU was cleaned, serviced and delivered to a different location each day. Qualified driver/invigilators were recruited for the duration of the two year project.

The CITB were very impressed with the concept of mobile testing demonstrated by PC Coaching. There are now eight Thomson Prometric MTCs being used nationwide solely for the CSCS Health and Safety tests.

Chris Forrest, Operations Director for Thomson Prometric commented *"We very much enjoyed our relationship and work with PC Coaching and the way that they approached our requirement for mobile testing units. We had access at Director level for swift resolution of the contract agreements and any issues that arose during the duration of the contract."*



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